DIGITAL TOOL’S INSTANT OVERSIGHT
Managing multiple claims is a challenging task with potentially costly implications. Additionally, the complexity and risk rises when these claims are spread across a portfolio of projects and multiple locations.

Losing sight of progress on claims can create internal inefficiencies and conflicts, which in turn can lead to disputes and a heavier impact on margins and project outcomes.

Only by having a clear picture of the status of each and every claim can you take timely action to mitigate this risk.

HKA’s Claim Management Tool provides that essential transparency.

- Real-time tracking of each claim
- For every project worldwide
- Through a series of dashboards
- Viewable anytime, anywhere
- On desktop, laptop, tablet or smart phone

CLAIMS MANAGEMENT TOOL
Clients – both contractors and project owners – need clear visibility of all claims to help their teams to collaborate most effectively and to ensure accountability. In short, to keep on top of their claims.

HKA’s Claims Management Tool allows you to do this quickly and efficiently, sharing progress with all stakeholders via a series of integrated dashboards.

The combination of our global presence, our consultants’ expertise and this tool means clients’ teams can maintain compliance with clear oversight and control of multiple claims from any location, whether working remotely or in the office, around the world.

WHAT YOU WILL SEE
All the critical information needed to track claims processing is instantly available in one place.

1. The portfolio view dashboard displays all claims and locations.

2. It also shows the current status – how far each claim has progressed.

3. Drill down into a claim and you see its own dashboard.

4. This dashboard tracks progress through the 13 steps HKA uses to manage the preparation and processing of claims.

5. The degree of completeness for each stage, and any additional tasks, is clearly shown.

6. All relevant documents, RFIs, meeting minutes and reports can also be accessed through the dashboard, streamlining the team’s way of working.

STANDARDISED YET FLEXIBLE
The HKA Claims Management Tool gives clients a standardised progress report on any claim whatever its type, project or location.

It can also be customised to meet additional needs and your bespoke requirements.

Dashboards are securely hosted and managed on our cloud-based server, so HKA consultants and clients can access the information in real time. The tool is integrated with a customised PMWeb interface to provide a flexible and easy-to-use programme intelligence reporting system.

POWERFUL PROGRAMME INTELLIGENCE
The Claims Management Tool was developed by our technology group, HKA Tech and our digital analytics team, with input from HKA claims specialists.

This new tool is a key component of HKA’s Claims Governance Framework which we design and implement to give you complete oversight over your programme and portfolio as well as greater certainty over outcomes.

Clients worldwide are using HKA Tech systems to manage their projects and claims.

For a private demonstration of the Claims Management Tool and/or to request a case study, please contact: HKAClaimsTool@hka.com
Sample Portfolio Dashboard
A high-level view of all projects and claims

Sample Claims Process Tracking Dashboard
Review progress at each stage, and related documentation